



# AI in Pharmacovigilance

Empowerment through Automation

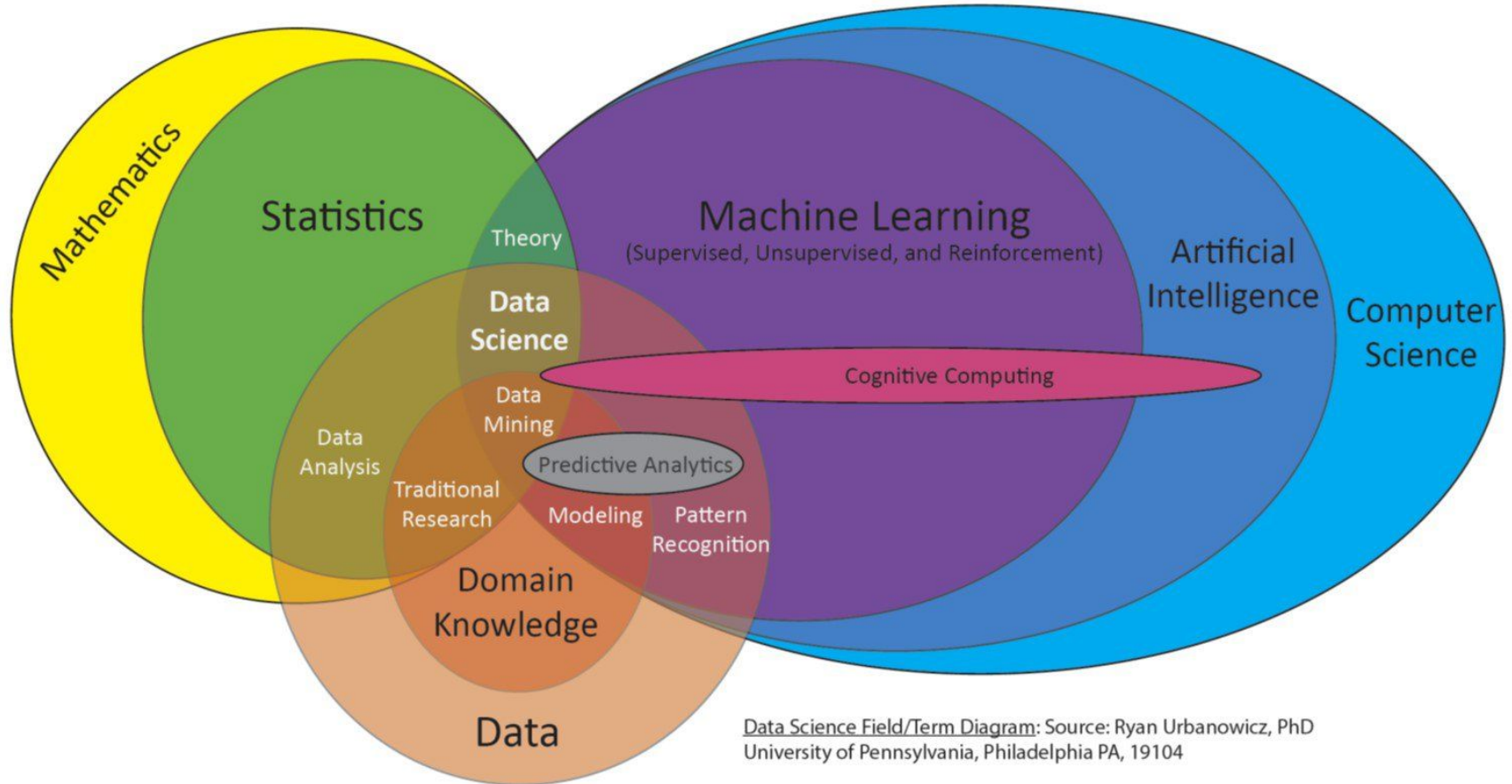
Sriram Venkateswaran, Senior Safety Data Scientist

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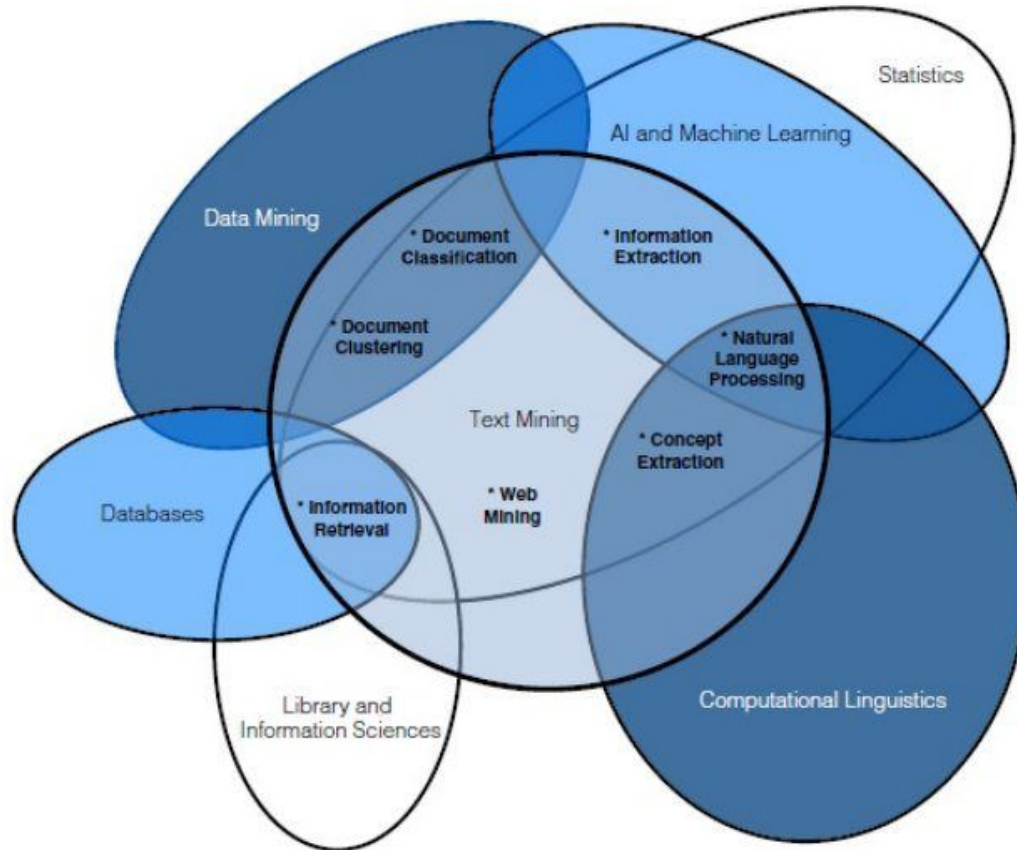
# Introduction to AI & Automation

# What is AI?

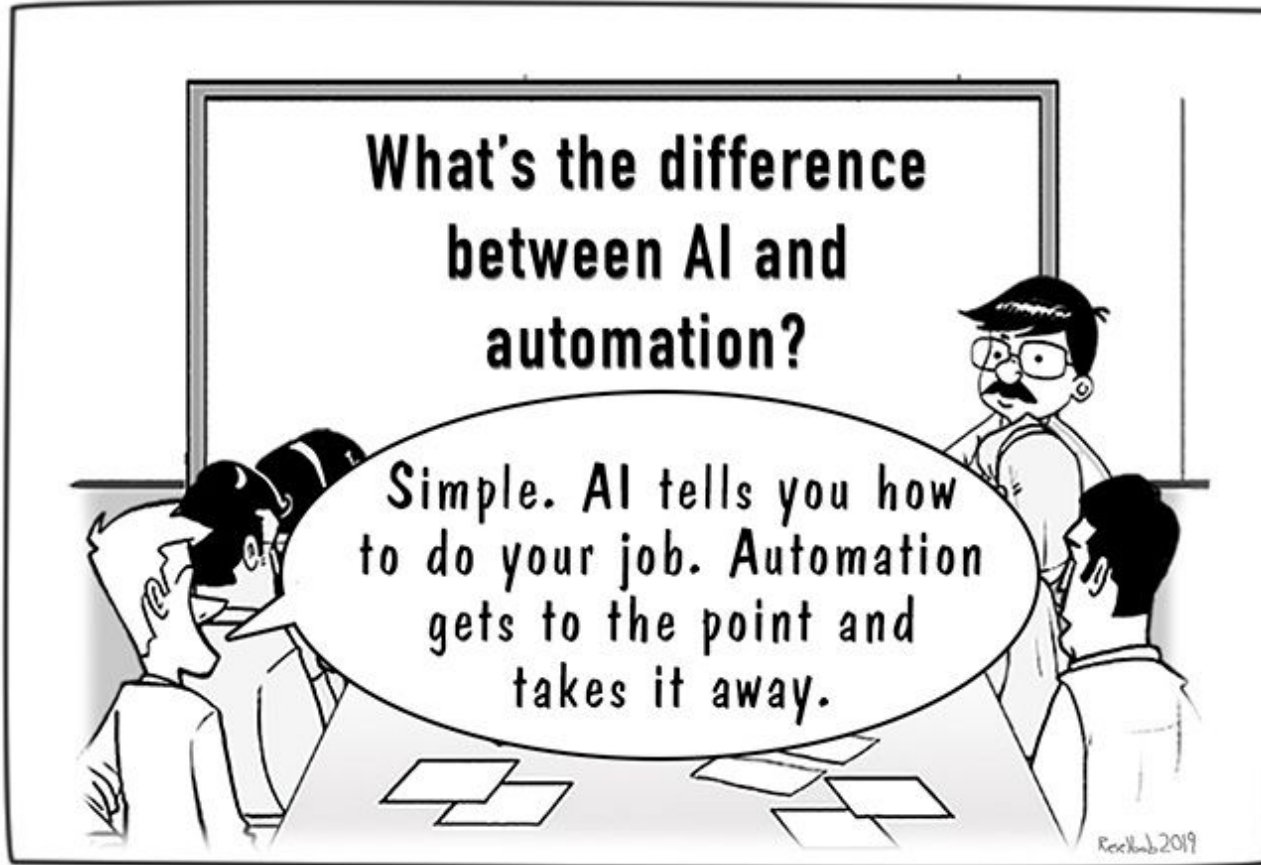


Data Science Field/Term Diagram: Source: Ryan Urbanowicz, PhD  
University of Pennsylvania, Philadelphia PA, 19104

# What is AI: AI & Natural Language Processing



# AI vs Automation

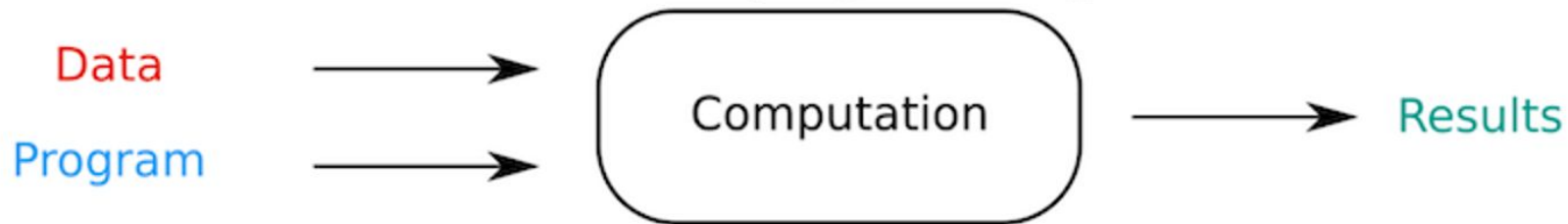


# Large language Models

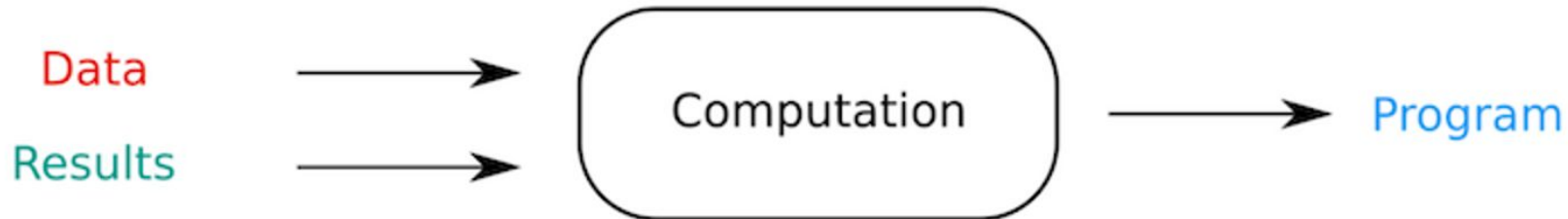
# Large Language Models

A brief introduction to Machine Learning

## Traditional programming



## Machine Learning Approach

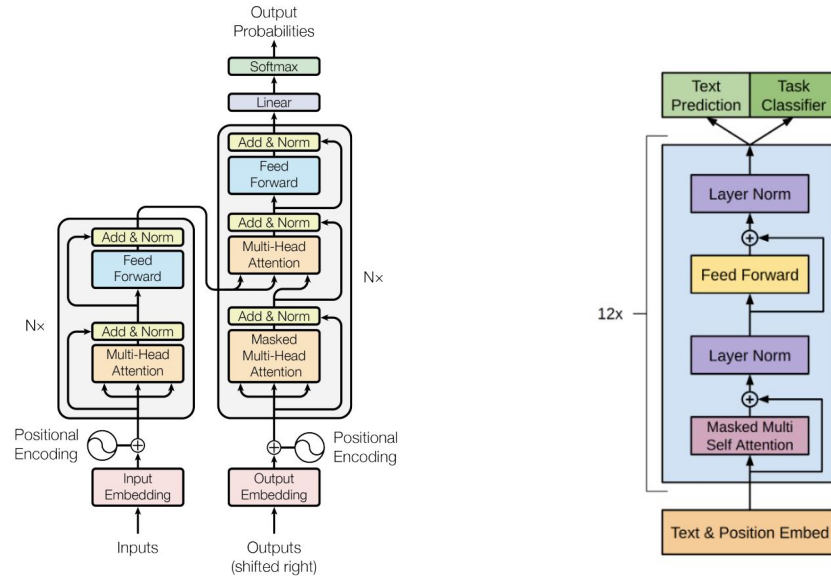




# Large Language Models

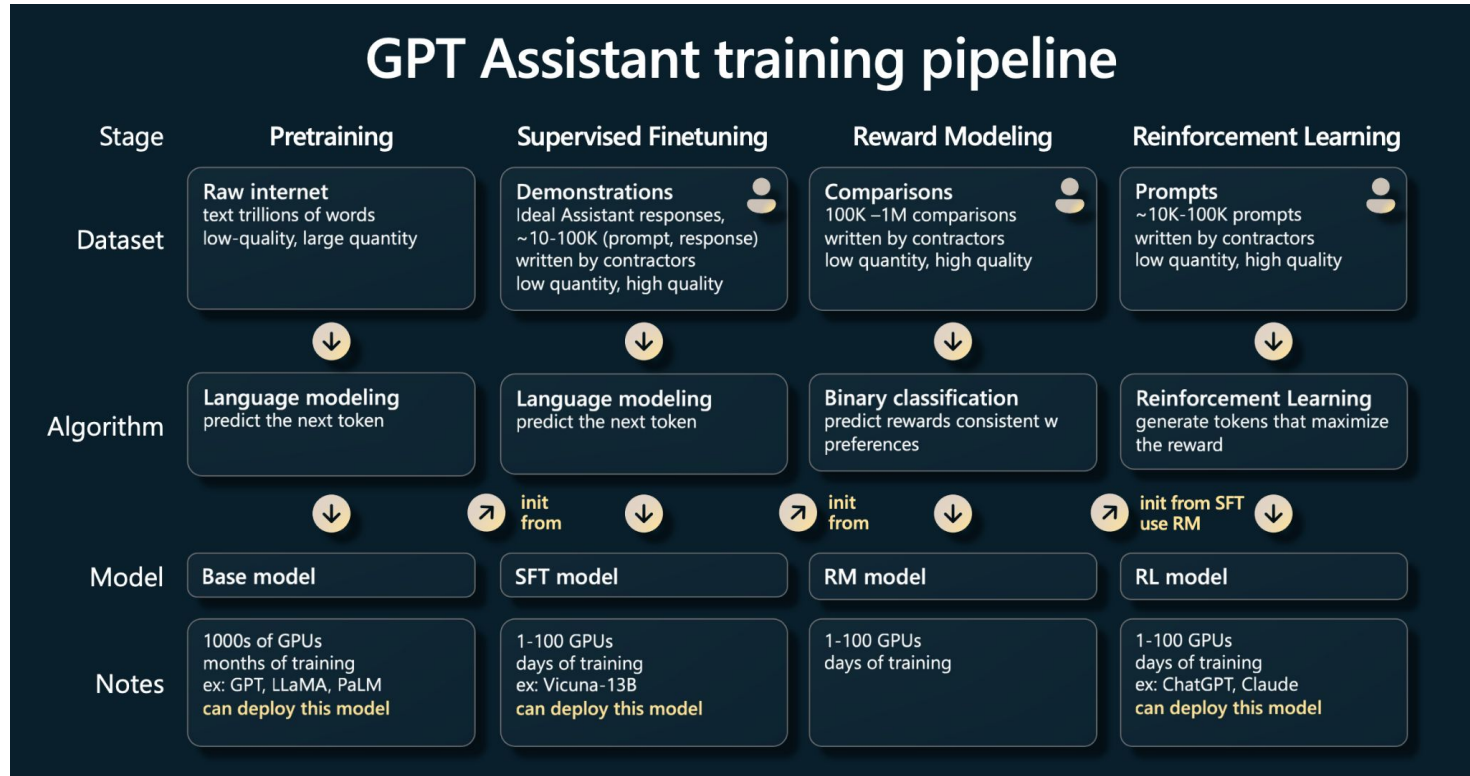
What are they? How are they trained?

Large Language models are neural networks trained on large quantities of unlabeled text. LLMs are general purpose models which excel at a wide range of tasks, as opposed to being trained for one specific task (such as sentiment analysis, named entity recognition, or mathematical reasoning)



# Large Language Models

What are they? How are they trained?



# Large Language Models

Metaphor

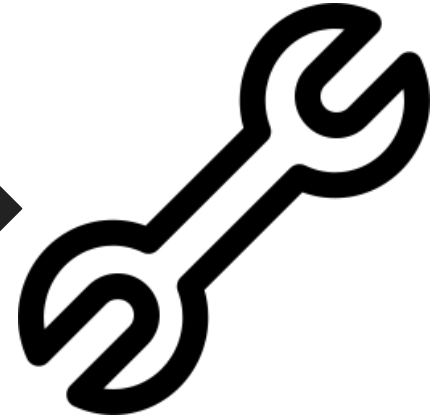


Text Corpus: Wiki  
articles, internet data,  
open books corpus etc



Large Language Model:  
BERT, GPT, LLAMA etc

Task Specific  
Dataset



Fine Tuned Task Specific  
Model

# Large Language Models

GPT3 & the new generation of large language models



Text Corpus: Wiki  
articles, internet data,  
open books corpus etc



Large Language Model:  
GPT3, LLAMA



The end of work as we  
know it

# **Automation & AI across the PV Value Stream**

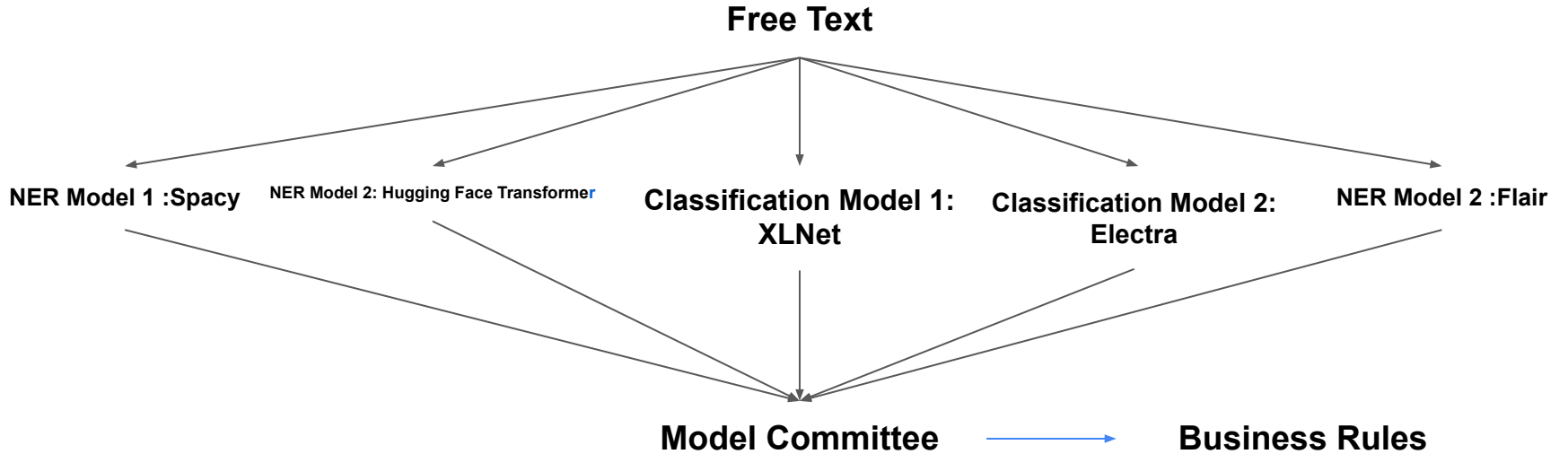
	Intake	Case Management	Submissions & Periodics	Signal Management	Safety Surveillance
AI & Machine Learning	<ul style="list-style-type: none"> <li>▸ ML based AE Detection</li> <li>▸ Machine translation</li> <li>▸ NLP based case extraction</li> <li>▸ Speech to text AE detection</li> </ul>	<ul style="list-style-type: none"> <li>▸ Touchless case processing</li> <li>▸ AI Based causality</li> <li>▸ AI based MedDRA and product coding</li> </ul>	<ul style="list-style-type: none"> <li>▸ NLG based Periodics report generation</li> </ul>	<ul style="list-style-type: none"> <li>▸ Neural signal detection (Predictive signalling)</li> <li>▸ Deep learning to identify safety signals</li> </ul>	<ul style="list-style-type: none"> <li>▸ AI based literature article classification</li> <li>▸ Social media screening</li> </ul>
Engineered Algorithms	<ul style="list-style-type: none"> <li>▸ Fuzzy &amp; deterministic Duplicate search</li> <li>▸ Process mining</li> </ul>	<ul style="list-style-type: none"> <li>▸ AEs for Special situations</li> <li>▸ Process mining</li> </ul>	<ul style="list-style-type: none"> <li>▸ Smart Periodics schedules</li> </ul>	<ul style="list-style-type: none"> <li>▸ Reduce False positives and Signal leaks with enhanced detection algorithms</li> </ul>	
Smart Automation	<ul style="list-style-type: none"> <li>▸ ICR</li> <li>▸ Bot assisted Follow-ups</li> <li>▸ Bot assisted CTV</li> <li>▸ Bot assisted Contact test</li> </ul>	<ul style="list-style-type: none"> <li>▸ Case processing rules engine</li> </ul>	<ul style="list-style-type: none"> <li>▸ Rules based submission</li> <li>▸ Reconciliation</li> <li>▸ Smart Periodics schedules</li> </ul>	<ul style="list-style-type: none"> <li>▸ Smart signal tracking &amp; alerts</li> </ul>	<ul style="list-style-type: none"> <li>▸ Automated literature searches</li> </ul>

# The Common Minimum Problem in PV

# **Locally Optimal Solutions: AE Filter & Experiments with ChatGPT**



# AE Filter

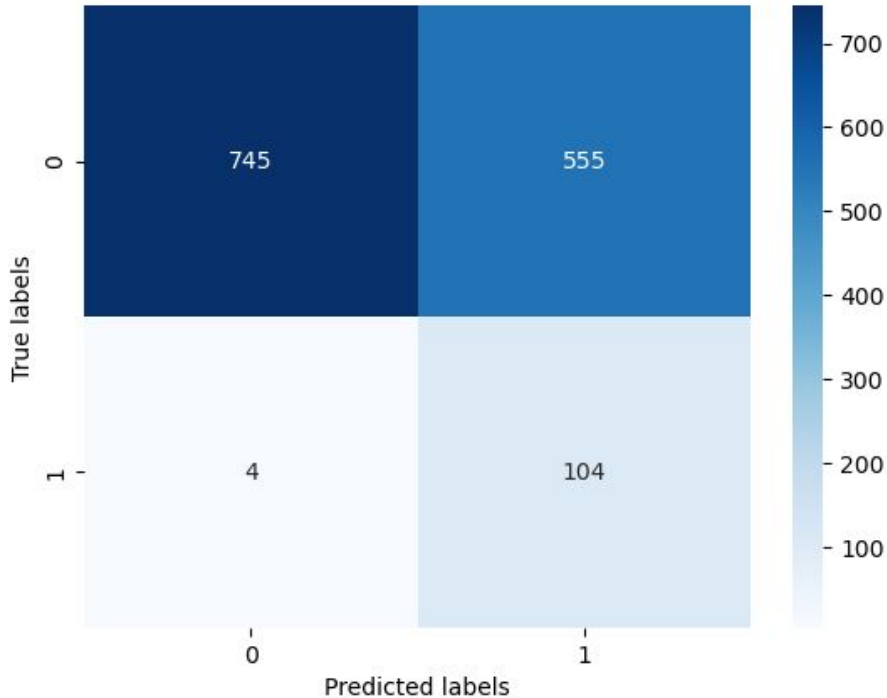


- Adding business rules enables the algorithm to monitor texts for sensitive words
- A list of flaggable words is maintained and searched for in texts using simple pattern matching

# AE Filter

Performance

Confusion matrix



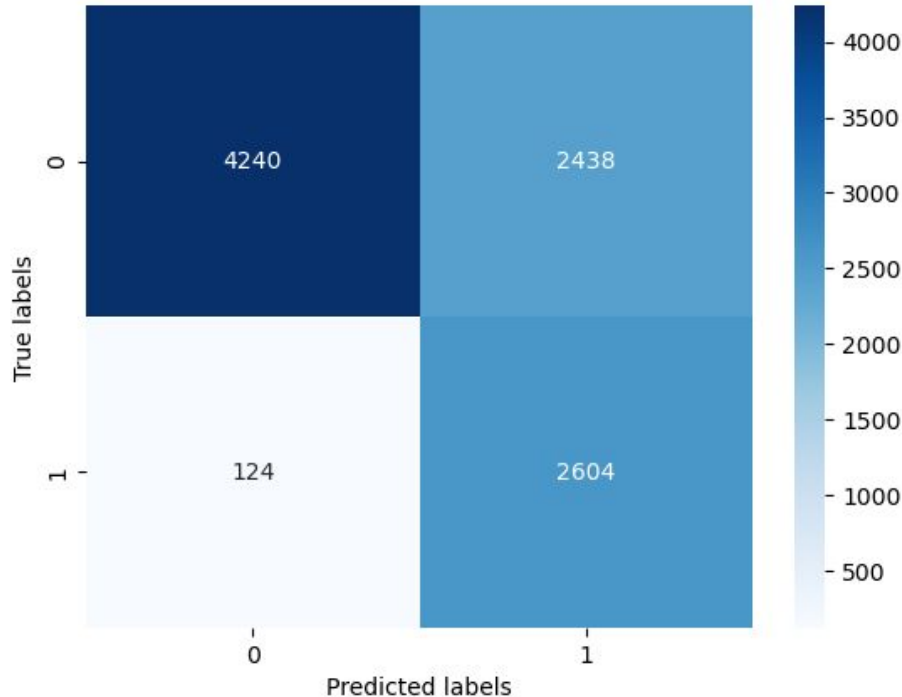
True Positive Rate = 96.42%  
False Positivity rate = 42.7%

Lots of time and resources spent on curating dataset, training, testing & validating individual models.

# GPT3.5 on Open Source AE Data: Experiment 1

[Link to Open Source Data](#)

Confusion matrix



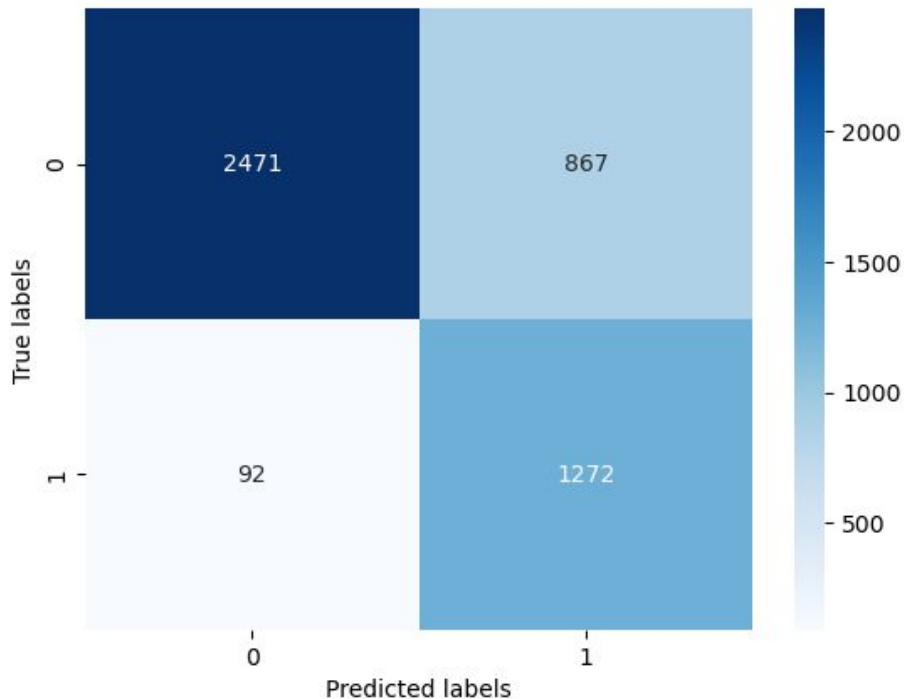
Average Efficiency Gain: 42.5%  
 Number of Hours Saved: 141.3  
 Estimated Cost: \$0.8

Prompt:  
*You are an AI assistant that helps people classify medical. Please respond with only one word, yes or no. Does the following statement contain an identifiable pharmaceutical drug and an adverse event:*

# GPT3.5 on Open Source AE Data: Experiment 2

[Link to Open Source Data](#)

Confusion matrix



Average Efficiency Gain: 64.91%

Number of Hours Saved: 81.4

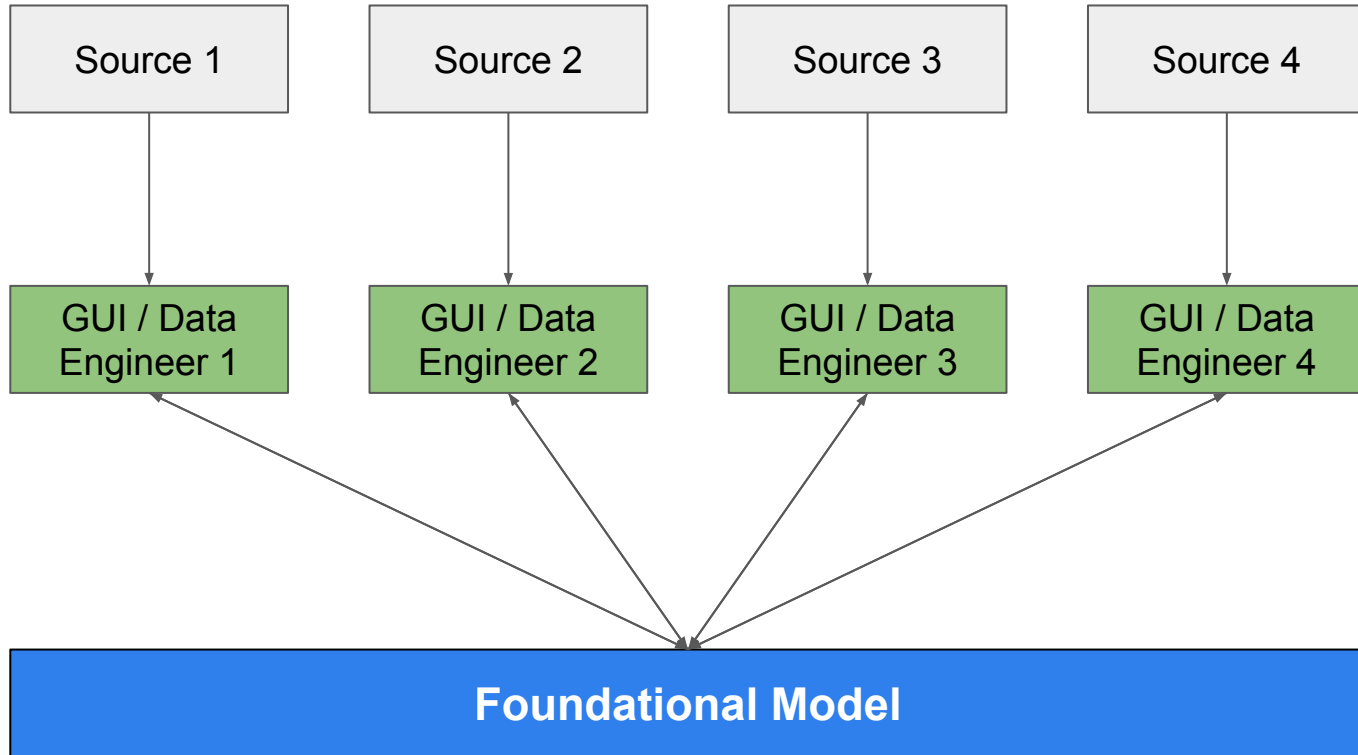
Estimated Cost: \$0.4

Prompt:

*You are an AI assistant that helps people classify medical. Please respond with only one word, yes or no. does the following statement contain an identifiable pharmaceutical drug **and an adverse event caused by** the pharmaceutical drug:*

# Locally Optimal Solutions

Using Foundational Models Appropriately



# Challenges

# Challenges

- 1 Vendor maturity**  
Vendor maturity in the area of AI & ML combined with PV expertise is still evolving.
- 2 Skills & capabilities**  
PV professionals must learn new skills in relation to AI implementation & CSV. Close collaboration between PV professionals & technical experts is key to success
- 3 AI Explainability & Validation**  
As this technology is still evolving quickly, best practices for explainability & validation of AI based solution will emerge and evolve. Regulatory alignment is a key consideration.
- 4 AI performance & sustainment**  
AI model performance monitoring and sustainment after deployment needs to be considered in design
- 5 AI Act & Regulation**

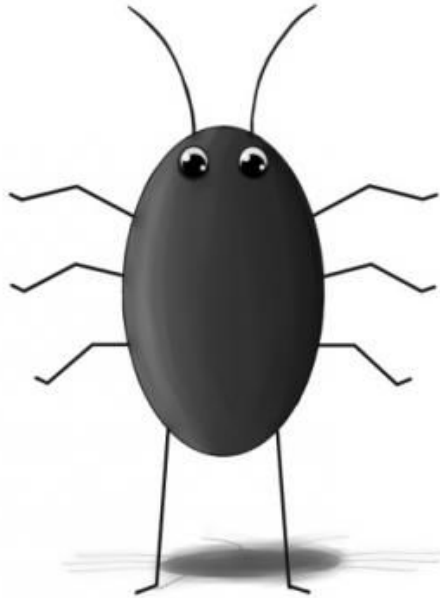
# Lessons Learned



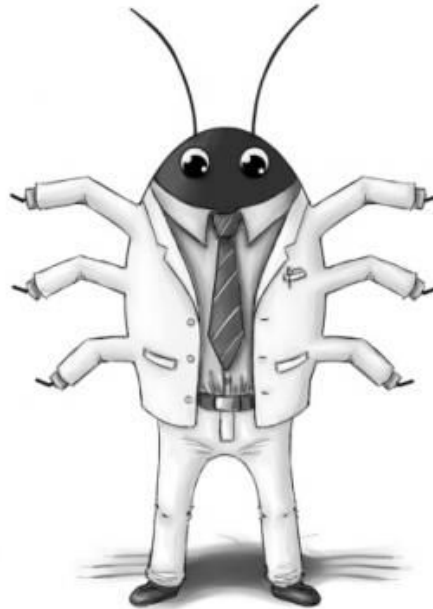
# Learning From Experience

Complexity in PV Processes is not a bug. It is a Feature

[iris-time.deviantart.com](http://iris-time.deviantart.com)



**BUG**



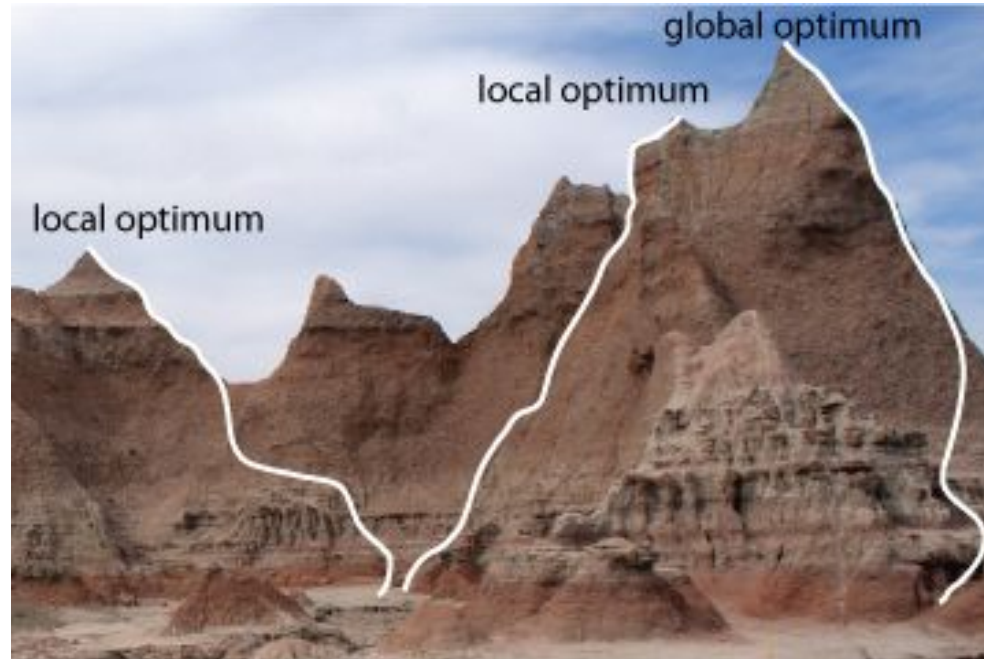
**FEATURE**



**BY DESIGN**

# Learning From Experience

Prefer Locally Optimal Solutions



# Learning from Experience

Empower process owners and Data Scientists



**Doing now what patients need next**